### SATURDAY, NOVEMBER 19, 2016

<table>
<thead>
<tr>
<th>0830-0930</th>
<th>Welcome and Registration</th>
</tr>
</thead>
<tbody>
<tr>
<td>0930-0940</td>
<td>Welcome Address-Prof. Dr. Rishidaw Balkaran</td>
</tr>
<tr>
<td>0940-1015</td>
<td>Keynote Address-Professor Dr. Sibusiso Moyo</td>
</tr>
<tr>
<td>1015-1025</td>
<td>Vote of Thanks-Prof. Dr. Renitha Rampersad</td>
</tr>
<tr>
<td>1025-1030</td>
<td>Photo Session</td>
</tr>
<tr>
<td>1030-1100</td>
<td>MORNING TEA</td>
</tr>
<tr>
<td>1100-1300</td>
<td>TECHNICAL SESSION</td>
</tr>
<tr>
<td>Room 1: Session Chair-Prof. Dr. Darry Penceliah</td>
<td>Room 2: Session Chair-Prof. Dr. Dileep Kumar, M.</td>
</tr>
<tr>
<td>1100-1115</td>
<td>The Indian Tribal Art Market-Farzaneh Maleki Dizaji</td>
</tr>
<tr>
<td>1215-1230</td>
<td>The dynamic (L.C.R) change management model-A proposed framework for effective change management-Nonye Emmanuella Orakwue, Loganathan Govender, Nirmala Dorasamy</td>
</tr>
<tr>
<td>1230-1245</td>
<td>Promotional Tools used by Medical Insurance Companies: An International Students’ Perspective-Chibvura Faith Rudairo, Darry Penceliah</td>
</tr>
<tr>
<td>1300-1400</td>
<td>LUNCH BREAK</td>
</tr>
<tr>
<td>1400-1600</td>
<td>TECHNICAL SESSION</td>
</tr>
<tr>
<td>Room 1: Session Chair-Prof. Dr. Michael Twum-Darko</td>
<td>Room 2: Session Chair-Prof. Dr. Renitha Rampersad</td>
</tr>
</tbody>
</table>
ADVANCED DEVELOPMENTAL LOCAL GOVERNMENT THROUGH LOCAL ECONOMIC DEVELOPMENT AGENCIES
ISAAC KHAMBULE

MARKETING COMMUNICATION TOOLS USED FOR THE RECRUITMENT GRADUATES FROM DURBAN UNIVERSITY OF TECHNOLOGY: SOUTH AFRICA- TESSA REDDY, MANDUSHA MAHARAJ

GENERATION Y FEMALE STUDENTS' PERCEPTIONS ON PERCEIVED SOCIAL RISK, BUYING BEHAVIOUR AND APPAREL RETAIL STORE CHOICE- EUGINE TAFADZWA MAZIRIRI, BAKAE AUBREY MOKOENA

GAS BARRIER PROPERTIES OF CORN STARCH/NANOCLOTH FILMS FOR FOOD PACKAGING APPLICATIONS- NAIDOO M, SINGH, S.

AN ASSESSMENT OF INFRASTRUCTURE FINANCING IN SOUTH AFRICA: A THEORETICAL ASSESSMENT- CHILOANE K. O., AIGBAVBOA, C. O.

BRAND NAMING BEHAVIOUR DEFINING SMMEs IN ETHEKWINI- LINDIWE, N. KUNENE, MAXWELL PHIRI

THE IMPACT OF VALUE SYSTEMS ON THE DEVELOPMENT OF EFFECTIVE LEADERSHIP- CAROL POULTON, CECILE N. GERWEL PROCHES, ROSEMARY SIBANDA

ENHANCING THE ROLE OF CIVIL SOCIETY ORGANIZATIONS IN THE FIGHT AGAINST CORRUPTION IN NIGERIA- SURAJO YAHAYA MHAMMAD

VALIDATION OF A CAMPUS SERVICE QUALITY RECREATIONAL SCALE WITHIN A COHORT OF UNIVERSITY STUDENTS: A CASE STUDY- BA MOKOENA, M DHURUP

WHY SHOULD ECONOMISTS CARE? SURVEYING THE HAPPINESS LITERATURE FROM AN ECONOMIC PERSPECTIVE- MARCIN PIEKALKIEWICZ

PERFORMANCE OF CONSTRUCTION PROJECTS IN THE GAUTENG PROVINCE OF SOUTH AFRICA: INSIGHT OF CONSULTANTS AND CONTRACTORS- EKE C.C, AIGBAVBOA C.O., THWALA W.D.

FACTORS THAT INFLUENCE DIGITAL PRESERVATION SUSTAINABILITY IN THE ACADEMIC LIBRARIES IN SOUTH AFRICA- TLOU MAGGIE MASENYA

A RISK ASSESSMENT MODEL FOR THE APPLICATION OF FOOD- GRADE SILICA INTO FOOD PRODUCTS- THAKUR, R; SINGH, S.

STUDENT PERCEPTIONS OF PROMOTIONAL TOOLS ADOPTED BY PUBLIC UNIVERSITIES IN THE TSHWANE, SOUTH AFRICA- MANDUSHA MAHARAJ, S A KONYANA

PROMOTING TECHNOPRENEURSHIP DEVELOPMENT THROUGH FOSTERING CREATIVITY AND INNOVATION SKILLS AMONG YOUTH IN SOUTH AFRICA- TLOU MAGGIE MASENYA

THE ROLE OF SOCIAL DIALOGUE IN LOCAL ECONOMIC DEVELOPMENT- ISAAC KHAMBULE, CECILE N. GERWEL PROCHES

DISPUTES RESOLUTION IN CONSTRUCTION PROJECT: A CASE OF GERMISTON, SOUTH AFRICA- EKE C.C, AIGBAVBOA C.O., THWALA W.D.

THE IMPACT OF STAFF TRAINING ON EMPLOYEE RETENTION: A CASE STUDY- R. UTETE, D. C. JINABHAI

1400-1515

ADVANCED DEVELOPMENTAL LOCAL GOVERNMENT THROUGH LOCAL ECONOMIC DEVELOPMENT AGENCIES- ISAAC KHAMBULE

MARKETING COMMUNICATION TOOLS USED FOR THE RECRUITMENT GRADUATES FROM DURBAN UNIVERSITY OF TECHNOLOGY: SOUTH AFRICA- TESSA REDDY, MANDUSHA MAHARAJ

GENERATION Y FEMALE STUDENTS' PERCEPTIONS ON PERCEIVED SOCIAL RISK, BUYING BEHAVIOUR AND APPAREL RETAIL STORE CHOICE- EUGINE TAFADZWA MAZIRIRI, BAKAE AUBREY MOKOENA

GAS BARRIER PROPERTIES OF CORN STARCH/NANOCLOTH FILMS FOR FOOD PACKAGING APPLICATIONS- NAIDOO M, SINGH, S.

AN ASSESSMENT OF INFRASTRUCTURE FINANCING IN SOUTH AFRICA: A THEORETICAL ASSESSMENT- CHILOANE K. O., AIGBAVBOA, C. O.

BRAND NAMING BEHAVIOUR DEFINING SMMEs IN ETHEKWINI- LINDIWE, N. KUNENE, MAXWELL PHIRI

THE IMPACT OF VALUE SYSTEMS ON THE DEVELOPMENT OF EFFECTIVE LEADERSHIP- CAROL POULTON, CECILE N. GERWEL PROCHES, ROSEMARY SIBANDA

ENHANCING THE ROLE OF CIVIL SOCIETY ORGANIZATIONS IN THE FIGHT AGAINST CORRUPTION IN NIGERIA- SURAJO YAHAYA MHAMMAD

VALIDATION OF A CAMPUS SERVICE QUALITY RECREATIONAL SCALE WITHIN A COHORT OF UNIVERSITY STUDENTS: A CASE STUDY- BA MOKOENA, M DHURUP

WHY SHOULD ECONOMISTS CARE? SURVEYING THE HAPPINESS LITERATURE FROM AN ECONOMIC PERSPECTIVE- MARCIN PIEKALKIEWICZ

PERFORMANCE OF CONSTRUCTION PROJECTS IN THE GAUTENG PROVINCE OF SOUTH AFRICA: INSIGHT OF CONSULTANTS AND CONTRACTORS- EKE C.C, AIGBAVBOA C.O., THWALA W.D.

FACTORS THAT INFLUENCE DIGITAL PRESERVATION SUSTAINABILITY IN THE ACADEMIC LIBRARIES IN SOUTH AFRICA- TLOU MAGGIE MASENYA

A RISK ASSESSMENT MODEL FOR THE APPLICATION OF FOOD- GRADE SILICA INTO FOOD PRODUCTS- THAKUR, R; SINGH, S.

STUDENT PERCEPTIONS OF PROMOTIONAL TOOLS ADOPTED BY PUBLIC UNIVERSITIES IN THE TSHWANE, SOUTH AFRICA- MANDUSHA MAHARAJ, S A KONYANA

PROMOTING TECHNOPRENEURSHIP DEVELOPMENT THROUGH FOSTERING CREATIVITY AND INNOVATION SKILLS AMONG YOUTH IN SOUTH AFRICA- TLOU MAGGIE MASENYA

THE ROLE OF SOCIAL DIALOGUE IN LOCAL ECONOMIC DEVELOPMENT- ISAAC KHAMBULE, CECILE N. GERWEL PROCHES

DISPUTES RESOLUTION IN CONSTRUCTION PROJECT: A CASE OF GERMISTON, SOUTH AFRICA- EKE C.C, AIGBAVBOA C.O., THWALA W.D.

THE IMPACT OF STAFF TRAINING ON EMPLOYEE RETENTION: A CASE STUDY- R. UTETE, D. C. JINABHAI

1545-1615

THE ROLE OF SOCIAL DIALOGUE IN LOCAL ECONOMIC DEVELOPMENT- ISAAC KHAMBULE, CECILE N. GERWEL PROCHES

DISPUTES RESOLUTION IN CONSTRUCTION PROJECT: A CASE OF GERMISTON, SOUTH AFRICA- EKE C.C, AIGBAVBOA C.O., THWALA W.D.

THE IMPACT OF STAFF TRAINING ON EMPLOYEE RETENTION: A CASE STUDY- R. UTETE, D. C. JINABHAI

1600-1800

TECHNICAL SESSION

ROOM 1: SESSION CHAIR- DR MANDUSHA MAHARAJ

ENVISAGED BENEFITS OF AN INTEGRATED BUILDING INFORMATION MODELLING AND ENTERPRISE RESOURCE PLANNING FOR CONSTRUCTION PROJECT MANAGEMENT- MPHUMI MATHEGU, CLINTON AIGBAVBOA

FACTORS INFLUENCING EMPLOYEE TURNOVER RATES IN AN INSURANCE CALL CENTRE ENVIRONMENT- LINDOKULHE VUYISILE BRIDGET MKHIZE, SANJANA BRIJBALL PARUSAMUR

EXPLAINING COST OVERRUNS ON CONSTRUCTION PROJECTS IN GAUTENG PROVINCE, SOUTH AFRICA- MULENGA MUKUKA, CLINTON AIGBAVBOA, WELLINGTON THWALA

QUALITY MANAGEMENT SYSTEMS IN SOUTH AFRICAN HIV/AIDS PROGRAMS: A PRE-REQUISITE FOR SUSTAINABLE HEALTH DELIVERY- SHAYHANA GANESH, RENITHA RAMPERSAD, NIRMALA DORASAMY

SUSTAINABLE DEVELOPMENT AS A WICKED PROBLEM- IVAN G. GEVERNDER

STUDENTS' ATTITUDES AND PERCEPTIONS ON XENOPHOBIA: A STUDY OF A UNIVERSITY IN DURBAN- KAYE, S.B., AKANDE, O.D., MUSARURWA, H. J.

WHERE CREDIT IS DUE: ON THE PUERTO RICAN DEBT CRISIS- ERIC JOSHI, AMOGH JOSHI

ROOM 2: SESSION CHAIR- DR A T AGBENYEYAH

EFFECTS OF JOB HOPPING AND ITS EFFECT ON YOUNG GRADUATES IN THE SOUTH AFRICAN CONSTRUCTION INDUSTRY- OIIOHIAH MIFYE, CLINTON AIGBAVBOA, DAKALO SITHOMILEMA

LEDERSHIP, GENDER AND POVERTY: EXPLORING BUSINESS LEADERSHIP QUALITIES OF THE DRC CONGOLESE REFUGEE WOMEN LIVING IN DURBAN- KA MUZOMBO KANDOLO

EXPLORING SOCIAL ENTREPRENEURSHIP AS A YOUTH PEACE BUILDING TOOL FOR STRUCTURAL VIOLENCE AND SOCIAL INEQUALITY- HILLARY JEPHTH MUSARURWA, SYLVIA BLANCHE KAYE

THE EFFECT OF JOB SATISFACTION ON THE ORGANISATIONAL COMMITMENT OF ADMINISTRATORS AT A UNIVERSITY IN GAUTENG- LJ THABANE, PQ RADEBE, M DHURUP

AN EXPLORATORY STUDY OF THE PROBLEMS FACED BY WOMEN GRADUATES MENTEE IN THE CONSTRUCTION SECTOR: A LITERATURE- NKOMO, M. W., THWALA, D. W., AIGBAVBOA, C. O.

ROOM 3: SESSION CHAIR- DR S S PILLAY

EVALUATING THE INFLUENCE OF THE SOCIO-ECONOMIC FACTORS ON THE BEHAVIOURAL INTENT TO ADAPT FACEBOOK AS A LEARNING TOOL AMONG COMPUTER END-USER STUDENTS IN KWAZULU NATAL UNIVERSITIES OF TECHNOLOGY- SANELLE P MNGADI, PETER L'HLONONO MKHIZE

ENTREPRENEURSHIP EDUCATION AND SUSTAINABLE ECONOMIC DEVELOPMENT IN NIGERIA- VICTOR, BARIWU Y., AAAM OTAMIRI

RENTAL RATE IN ISLAMIC HOME FINANCING: REVISITING WITH SIMULATION APPROACH- AKHMAD AFIANDI MAHFDÚZ, ROSLYN MOHD YUSOF

A THEORETICAL ASSESSMENT OF THE ORGANISATIONAL COMMITMENT OF ADMINISTRATORS AT A UNIVERSITY IN SOUTH AFRICA- L. J. THABANE, AIGBAVBOA, C. O.

THE EFFECT OF CREATIVITY, INNOVATIVENESS AND EDUCATIONAL BACKGROUND IN PREDICTING SOCIAL ENTREPRENEURIAL INTENTION- PREETI TIWARI, ANIL K. BHAT, JYOTI, MUSARURWA, H. J.

ACCOUNTING AND FINANCIAL PRACTICES IN PAKISTANI CORPORATE CORPORATE SECTOR- BABAR ZADEER BUTT

1900-2000

AFTERNOON DINNER

SUNDAY, NOVEMBER 20, 2016

WORKSHOP ON MIXED METHODS OF RESEARCH
<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Speaker</th>
</tr>
</thead>
<tbody>
<tr>
<td>0900-0915</td>
<td>Opening Remarks</td>
<td>Prof. Dr. Renitha Rampersad</td>
</tr>
<tr>
<td>0915-1045</td>
<td>Research Process, Techniques &amp; Categories in Mixed Methods of Research, Identifying Mixed Method Case</td>
<td>Prof. Dr. Dileep Kumar M.</td>
</tr>
<tr>
<td>1045-1115</td>
<td><strong>MORNING TEA</strong></td>
<td></td>
</tr>
<tr>
<td>1115-1245</td>
<td>Data Collection, validation and analysis in Mixed Methods Research, Writing reports and Potential Weaknesses of Mixed methods</td>
<td>Prof. Dr. Dileep Kumar M.</td>
</tr>
<tr>
<td>1245-1300</td>
<td><strong>CERTIFICATES DISTRIBUTION</strong></td>
<td></td>
</tr>
<tr>
<td>1330-1730</td>
<td><strong>USHAKA MARINE WORLD TOUR</strong>*</td>
<td></td>
</tr>
</tbody>
</table>

**Note:** Conference Participants may register for the **Tour** on 19th Nov 2016 at the registration desk. However, participants are requested to give their consent for Tour till **15th Nov 2016** to make necessary arrangements. The fee for the tour is USD40 or R500.00 Participants are encouraged to join the tour to enjoy the beauty of Durban and have an informal networking session with other participants.