

## **NSFAS MATTERS STUDENT PROTEST**

**DATE:** 28 MARCH 2018

TO: UNIVERSITY COMMUNITY & NSFAS AFFECTED STUDENTS

FROM: OFFICE OF THE REGISTRAR

SUBJECT: OUTSTANDING NSFAS MATTERS

This communique informs the University Community about the student protest that ensued at the Durban Campus yesterday, and about Management's response to the protesting students. We regret that some classes were disrupted and property damaged. Yesterday, 27 March 2018, a consultative meeting was held between the Student Representative Council (SRC), the Vice Chancellor and the Registrar. Management is gravely concerned that a significant number of our students have not received any allowances from NSFAS as expected, with some dating back to 2017.

## **DISBURSEMENT OF NSFAS SBUX**

The disbursement of NSFAS bursary allowances is solely managed by the NSFAS office. The DUT officials' responsibility is limited to collecting, collating and submitting information. DUT has submitted all the required information following stipulated NSFAS guidelines. However, technical errors abound on the NSFAS side that has led to the awaited SBUX vouchers not reaching our students.

## **MANAGEMENT RESPONSE**

Yesterday, DUT Management engaged the Chairperson of the NSFAS Board and the CEO about the main challenge. We have been assured by the Chairperson and CEO that on 28 & 29 March 2018, a NSFAS senior management team, with decision-making powers will be at DUT. They will be accompanied by additional technical staff, towards resolving all identified problems.

DUT Management is committed to working closely with this NSFAS team to resolve the SBUX and other outstanding NSFAS matters.