



RECOMMENCEMENT OF LECTURES & NSFAS UPDATE

DATE: 02 APRIL 2018
TO: UNIVERSITY COMMUNITY & NSFAS AFFECTED STUDENTS
FROM: OFFICE OF THE REGISTRAR
SUBJECT: OUTSTANDING NSFAS MATTERS

RECOMMENCEMENT/ CONTINUATION OF LECTURES

The DUT academic programme, at all campuses, including lectures that were suspended last Wednesday, **resume on Tuesday, 03 April 2018.**

DUT AND NSFAS MANAGEMENT ENGAGEMENT

On Thursday, 29 March 2018, DUT Management and NSFAS Management held a meeting to resolve non-payment of NSFAS allowances. SRC representation was also in attendance. The meeting arrived at the following resolutions:

1. With effect from Thursday, 29 March 2018, both DUT & NSFAS IT staff shall review and refine student lists that had earlier presented problems on the NSFAS system,
2. Although the NSFAS process of validating information takes 7 (seven) working days, NSFAS committed to an earlier turnaround time,
3. All NSFAS-funded students, of ALL categories, **MUST** sign NSFAS forms. Students who have not signed forms are urged to contact the Financial Aid Office between 3 and 6 April 2018,
4. Due to the Easter break, it has not been possible to resolve all SBUX issues. Hence, NSFAS SBUX officials are visiting DUT this week,
5. DUT Management shall communicate the DHET decision on new allowances as soon as the Department makes a public announcement, flowing out of a parliamentary discussion of the matter on 28 March 2018,
6. Current allowances shall be in effect pending the DHET's announcement.

SCHEDULED NSFAS OFFICIALS' CAMPUS VISITS

3rd to 4th April 2018: Steve Biko Campus

5th to 6th April 2018: Midlands Campus

OUTSTANDING NSFAS ISSUES AND SPECIFIC SBUX PROBLEMS

1. Starting from Tuesday, 03 April 2018, students with unresolved SBUX matters shall be attended to at the Financial Aid Office (FAO) by NSFAS SBUX officials,
2. Students who received application statuses, reading “ELIGIBLE FUNDING WITHOUT ADMISSION” must visit the FAO for coding,
3. Students who have received messages to “ACTIVATE THEIR SBUX ACCOUNTS” should visit the FO, to be assisted by NSFAS officials,
4. Students requiring to reset their password and/or change their numbers should visit the FO, to be assisted by NSFAS officials,
5. Students who were unable to sign their 2016/17 LAFs should report to the NSFAS officials, who will escalate their problem to the NSFAS servicing team,
6. Students who have received messages, reading “ELIGIBLE FUNDING BUT AWAITING ACADEMIC ADMISSION” **should NOT** consult NSFAS officials. DUT has begun a process of resending proof of admission directly to NSFAS offices in the form of registration templates.