



Dear Colleagues

Would you like some real time ASSISTANCE with your e-Learning concern?

Please click on the link to open MS Teams to take you to the [DUT Staff e-Learning Support](#). Starting **Tuesday 14 April 2020**, our e-Learning Volunteers will be available weekdays during the lockdown from

- **10H00 – 12H00**
- **13H00 – 15H00.**

Our volunteers are waiting to assist you (be it online assessment, narrated PowerPoint, emergency remote teaching, TLZ, etc.). If needed they will share an email of an e-Learning champion so that you can arrange a mutually suitable time to meet online via MS Teams, email, WhatsApp, etc.

### **If you need to install MS TEAMS**

Open your web browser. From the [DUT Website](#) -- scroll down > Click on Staff > Click on Outlook Web Access (Office 365). This will take you to your DUT Outlook e-Mail (Web Version) > On the top-left, click on the matrix of dots > Click on Teams > Follow the prompt to install Teams on your computer.

### **Context**

At the Durban University of Technology, our key concern during the COVID-19 pandemic is to maintain the well-being and health of both our students and staff, while supporting student completion of their educational goals.

As this is a pilot-project we don't have all the answers to the provision of online support. In the spirit of collegiality during this unprecedented time, we invite you to engage with us as we support each other.

### **The e-Learning Support Network**