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Faculty of Accounting and Informatics

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MESSAGE FROM THE CHANCELLOR

Ms Nonkululeko Nyembezi

Heartiest congratulations to the class of 2019/2020.

Today you have achieved what has been so far the driving ambition in your life. It is a monumental achievement and you have earned the right to feel good about it. It is your time, so stop and take a moment to savour it. Give yourself a pat on the back and share the special moment with your family and friends who have supported you along the way.

The real value of a good education goes way beyond amassing knowledge. Over and above knowledge, what DUT has hopefully imparted to you is awareness of what is real and essential to be a good person. As you leave the safe space of a university campus, there will be many twists and turns you have to navigate. In doing so, don't give up on your values but be willing to adapt to life's ever changing circumstances.

March to your own drum. In this world of social media, comparing yourself to others has become an occupational hazard. Have the courage to choose your own path based on whatever your intuition commands you to do. You will not always be sure what is the right path to choose. But if you are true to yourself, that inner voice will eventually come to your rescue and indicate the right one for you, however tentatively. Follow your heart even if it takes you away from the well-worn path. Dream big and honour your dreams.

As important as this is, it is unlikely to be the most important moment in your life. Other challenges will come. So you have to keep learning thus dedicating yourself to life-long learning. This takes commitment and may lead you to places you can hardly conceive of today. Naturally there are bound to be failures along the way as you push ever higher. At those times, it would be good to recall Churchill's timeless words: "Success is not final; failure is not fatal; it is the courage to continue that counts." And while you're at it, take the time to learn from those failures — they are by far the greatest teachers.

As you graduate today and embark upon the next phase of your life, what I wish for you is that you find work that you love. For it is only by doing so that your creative juices get stimulated so you excel and produce great results. Don't lose faith if at first you don't find this; keep looking. And remember above all else that life happens at the point of movement, not thinking, worrying, imagining, planning, talking or whatever else. So take action.

All of us at DUT are enormously proud of you.



UMYALEZO OVELA KUSHANSELA

Nkz. Nonkululeko Nyembezi

Izilokotho ezinhle ezibhekiswe eklasini lonyaka wezi-2019/2020.

Namuhla senihlomule ngalokho ebenikusebenzela empilweni. Kuwumhlomulo omkhulu lo futhi eninelungelo lokuthi niziqhenye ngawo. Yithuba lenu leli, ngakho-ke yekani yonke into bese niyalithokozela. Zimbambatheni emahlombe ngokuziqhenya bese niwuthokozela lo mzuzu okhethekile nemindeni yenu kanye nabangani akade beniseka indlela yonke.

Ubuhle bemfundo eseqophelweni eliphezulu buhamba buze budlule ulwazi oluzuziwe. Ngaphezu kolwazi, i-DUT enethemba lokuthi inihlomulise ngalo, iphinde yanifundisa futhi ukuthi yiziphi izinto ezibalulekile ezinganenza nibe ngabantu abaqotho. Njengoba seniphuma kula magceke aphephile ale Nyuvesi, zizoba ziningi izinselelo namajika enizohamba kuwo. Uma nibhekana nalezo zinselelo futhi nijika lawo majika nize ningadikibali bese nilahla lokho okubalulekile kinina kodwa nizijwayelanise nezimo zempilo ezihlale ziguquguquka njalo.

Yenza lokho okholelwa kukho. Sekuyingozi kakhulu ukuziqhathanisa nabanye kulesi sikhathi sezinkundla zokuxhumana esiphila kuso. Yiba nesibindi sokuzikhethela eyakho indlela kuye ngokuthi unembeza wakho ukutshela ukuthi yenzani. Ngeke uze ube nesiqiniseko ngaso sonke isikhathi ukuthi indlela okumele uyikhethe iyona yiphi, kodwa uma uneqiniso kuwena uqobo, unembeza wakho yiwona oyokutakula ngokukuhlonzela okumele ukwenze. Yenza lokho

okusenhliziyweni yakho ngisho noma ngabe kuthiwa lokho kukuqhelisa kulokho okujwayelekile. Yiba namaphupho nezifiso ezinkulu empilweni bese wenza isiqiniseko sokuthi lawo maphupho uyawafezekisa.

Yize lo mcimbi ubalulekile, kepha lesi ngeke kube yisigaba esibaluleke ukuzedlula zonke empilweni yakho. Zisazovela nezinye izinselelo. Ngako–ke, kumele uhlale ufunda futhi uzinikele ekutheni uyohlale ufunda impilo yakho yonke. Lokhu kusho ukuthi kumele ube nokuzinikela nokuzikhandla futhi kungakuthatha kukubeke ezindaweni ongakaze ucabange ukuthi uyoke ufinyelele kuzo. Kuzokwenzeka kube khona izingqinamba endleleni ngesikhathi uzama ukhuphukela phezulu. Uma izikhathi ezinjalo zikufica, kuyoba kuhle ukuthi uzikhumbuze amazwi angasoze abuna ka-Churchill athi, "Impumelelo kayinaso isiphetho, ukungaphumeleli akusho ukuphela kwempilo; kepha yisibindi sokuqhubeka esibaluleke kunakho konke." Uma uhlangabezana nalezo zimo ezinjalo, zinike isikhathi sokuthi ufunde kulawo maphutha – yiwona ayokuqinisa ukhakhayi.

Njengoba nithweswa iziqu namuhla futhi nidlulela esigabeni esilandelayo sempilo, enginifisela kona ukuthi nithole umsebenzi eniwuthandayo, ngoba yikona lokho okuzothuthukisa ubuhlakani benu nibe yizingweti niphinde nikhiqize imiphumela emihle. Ningalilahli ithemba uma lokhu kungenzeki ngokushesha, niqhubeke nokubheka. Nikhumbule futhi ukuthi ngaphezu kwakho konke lokhu, impilo iqhubeka uma kunomyakazo oya phambili, hhayi ngokucabanga nje kuphela, ngokuzikhathaza, ngokuzindla, ngokuhlela, nangokulibala ukukhuluma nje kuphela. Ngakho–ke, sukumani nizithathe!

Sonke e-DUT siyaziqhenya ngani.



MESSAGE FROM THE VICE - CHANCELLOR AND PRINCIPAL

Professor Thandwa Zizwe Mthembu

Please accept my heartiest congratulations on what is a milestone in your life, your university graduation day. I am extremely proud of you and your achievements. You are, indeed, one of a very small group of about 20% of your peers who have diplomas and degrees. You are the cream of the crop!

The degree/diploma that is being conferred on you today will certainly help to broaden your horizons, open new opportunities and position you to play a meaningful and positive role in shaping your future and that of your family. With higher education being a public good, too, the investment you and your family have made in your education will also make a significant contribution to your community, our region, our country and the entire world.

The world will be looking towards you, armed with your knowledge, skills, innovation and entrepreneurial flair, to build on the achievements of those who opened the way before you, so that you continue the journey to make South Africa a better place. You will have to actively play your part to improve our country's economic performance, to enhance our political environment, to nurture our social cohesion and to prevent the degeneration of our society that is being exacerbated by violence, crime and corruption. We place a lot of faith in you. We are confident that you will not disappoint us.

Your graduation today means more than just receiving a piece of paper that confirms your academic prowess. Many of you have had to grapple with severe personal setbacks and challenges over the course of your study. However, you have become trailblazers in your families, villages and townships. Keep striving to grow and prosper. And, always remember to do things you are entrusted with the right way, with dedication, diligence, honesty, integrity, and with excellence and accountability.

Never forget that it takes a lifetime to build your reputation and only a moment to destroy your credibility. So, always try and ensure that you do not disappoint yourself.

Your qualification will be inconsequential, unless your knowledge and skills are employed to solve the problems that are evident in our communities and particularly, for the most vulnerable members of our society. As a result, our measure of student success cannot be limited to throughput rates alone. Ultimately, it is the quality of our graduates, the knowledge and skills that you have earned that will demonstrate the utility of your qualification.

We urge you to think carefully about the legacy that you will bequeath to your children and to your grandchildren, and to the country at large. It is my fervent wish that your legacy must be one of hope and not despair. It should be one of great values and ethics, and not bigotry and hate. It should be a legacy of peace, not violence. It should be a legacy of renewal, innovation and entrepreneurship, and not degeneration. It should be a legacy of development and not of wanton destruction. Let your efforts build South Africa, let them grow the African continent and let them guide our world into a safe and prosperous future.

As we unleash you to the world with your new knowledge and skills, innovations and entrepreneurial flair, we trust that you will choose to live and lead a value-driven, principled and ethical life. Despite whatever personal challenges you may face, always stay on the righteous path. Most importantly, always remember to savour this moment and the many other exciting ones that lie ahead.

This is your day! Congratulations to you, your family, your friends and to your community. You have made us proud. Here's to your continued success and good fortune...



UMYALEZO OVELA KUSEKELA-SHANSELA

uSolwazi Thandwa Zizwe Mthembu

Ngivumeleni ngedlulise ukuhalalisa kwami okuvela ekujuleni kwenhliziyo kulesisigaba esenifike kuso esiwusuku lokwethweswa kwenu iziqu. Ngiyaziqhenya kakhulu ngani ngokuhlabana kwenu. Niyingcosana kakhulu engamaphesenti athi awabe ngama-20 yabaneziqu phakathi kontanga yenu bephelele. Ngalokhu-ke, niyizingqwele phakathi kwabo!

Iziqu enizethweswa namuhla nakanjani ziyonisiza kuntwele ezansi, zininike amathuba amasha futhi zinimise ngomumo ekubambeni iqhaza elifanelekile ekwakheni ikusasa elingcono kini nasemindenini yenu. Njengoba imfundo ephakeme ifanele ibe nomvuzo nasemphakathini, lokho okuyizindleko eningene kuzo kanye nemindeni yenu nikhokhela lemfundo, kuyoba ngumnikelo obalulekile emphakathini wenu, isifunda senu, kuleli lethu lengabadi kanye nomhlaba jikelele.

Umhlaba wonke umagange njengokuba senihlonyisiwe ngolwazi, amakhono, nobuchwepheshe ukunibona nakhela phezu kwalokho okuchunyiswe yizingqalabutho zenu ukuze niqhubeke njalo nenze iNingizimu Afrika ibe yizwe elingcono. Kumele nikhuthalele ukubamba iqhaza nifukule umnotho wezwe lethu, nijiyise ezombusazwe, ninakekele ubunye kwezenhlalo nilwe nokufekela komphakathi wethu okubhejezelwa wudlame, ubugebengu kanye nenkohlakalo. Lonke ithemba lethu lisemagxalabeni enu. Sifunga siyagomela sethembele ekuthenini ngeke nize nisiphoxe.

Usuku lwenu lokwethweswa iziqu lusho okungaphezulu kokwamukela nje isiqeshana sephepha esiqinisekisa ulwazi eniluzuzile. Ngenkathi befunda, abaningi benu bedlule ekukhandlekeni belwa nezingqinamba kanye nezinselelo ezagadla zephukela kubo. Nokho, seniphenduke izinkombandlela zamaqhawe emindenini, emiphakathini nasemalokishini enu. Zimiseleni ukukhula ngokuphumelela. Futhi, nikhumbule njalo ukwenza enikwethwesiwe nikwenze ngokufaneleyo, ngobulungiswa, ngokuzinikela, ngokukhuthala, ngokwethembeka, ngobuqotho, ngokucola nangokulungela ukuziphendulela ngenikwenzile. Ningakhohlwa nanini ukuthi kuthatha impilo yakho yonke ukuzakhela igama kodwa kuba ngumzuzwana nje ukulinukubeza noma ukulibhidliza. Ngakho-ke zamani futhi niqinisekise ukuthi ningaziphoxi nizidumalise ngokwenu.

Iziqu zenu ziyoba yize uma ulwazi lwenu namakhono kungasetshenziselwa ukuxazulula izinkinga ezithe chithi saka emiphakathini yakithi ikakhulukazi kulabo bethu abantekenteke manxa onke ekuphileni nasekuhlaleni kwabo. Ngenxa yalokho, isilinganiso sethu sokuphumelela kwabafundi singekalwe ngokukhiqiza kwethu iziqu kuphela. Seziphelele zonke izinto, okuyoqinisekisa imivuzo ngeziqu zenu, yiqophelo eliphezulu lobufundiswa benu, nolwazi namakhono eniwazuzile eniyowatshala avunwe yimiphakathi yenu.

Siyaninxenxa ukuthi nicabangisise ngefa lamagugu eniyolishiya ezinganeni zenu, kubazukulu benu nasezweni lonke. Kuyisifiso sami esijulile ukuthi ifa eniyolishiya kube ngelokunika ithemba kungabi ngelokudangalisa umphakathi, usale ukhexe imilomo ngani. Kumele libe ngelamagugu agxilile nokuziphatha ngobuqotho, hhayi elokucwasa kanye nenzondo. Kumele kube yifa lokuthula; hhayi lodlame. Kumele kube yifa lokuvuselela, ukuchumisa nokwakha amathuba emisebenzi; hhayi lokufekelisa. Kumele kube yifa lokuthuthukisa; hhayi elokucekela phansi, nihliphiza, niblidliza. Imizamo yenu makube ngeyokwakha iNingizimu Afrika, mayikhulise izwekazi lase-Afrika futhi mayiholele umhlaba jikelele ekusaseni eliphephile nelinempumelelo.

Njengoba sesininikela siniphonsela emhlabeni nolwazi lwenu olujulile kanye namakhono, ubuchwepheshe nemiqondo yokusungula nokuchumisa kanye nokwakha amathuba emisebenzi, sinethemba lokuthi nizokhetha ukuphila impilo eluswe ngamagugu, imigomo yempilo nobuqotho. Nakuba ningabhekana nezingwadla zezinselelo eziyonibheka ngqo, hlalani njalo endleleni elungileyo, enobuqotho nobulungiswa. Okubaluleke kakhulu, nikhumbule njalo ukulazisa nizitike futhi ngaleli thuba lanamhlanje lokwetheswa kwenu iziqu kanye namanye amathuba athokozisayo asazofika.

Lusuku Iwenu Iolu! Halala kini, emindenini yenu, kubangane benu nasemiphakathini yenu. Siyaziqhenya ngani. Sinifisela impumelelo engenamkhawuko nenhlanhla eyochumisa yonke imizamo yenu.



MESSAGE FROM THE PRESIDENT OF CONVOCATION

Mr Siyabonga Vezi

Congratulations on your hard earned achievement!!

One's graduation is a time of celebration. A victory to be shared with family and friends. Sadly, Covid-19 has disrupted a number of our plans and operations, including the all-important Spring graduation ceremonies. This is a situation nobody could have foreseen. Globally, we are undergoing immense adjustments. However, Covid-19 cannot take away from you, the immense sense of accomplishment and fulfilment of achieving your goals, for some under very trying circumstances. We applaud and commend your hard work and sacrifice that has culminated in you securing a place to being a productive, contributing member of society.

Remain positive. Remain steadfast in your goals. I am confident that the education and life skills acquired at DUT will hold you in good stead as you journey forward and carve out a successful career path. You have the power to shine brightly amidst challenging circumstances, including the likes of this pandemic. So go forth and conquer by being a beacon of hope and positive change in your communities. South Africa needs individuals like you to provide solutions to our societal challenges.

Your alma mater, DUT, has answered the call to provide assistance to the most vulnerable in the DUT community by establishing the Covid-19 Solidarity Fund: Committed, Compassionate. These funds will be utilized for care and support for those in the DUT community whose lives have been severely impacted by Covid-19. I encourage you to support this fund by pledging towards the DUT Covid-19 Solidarity Fund. Let's do the best we can, no matter how little it is. Collectively, it will make a difference. Together, we shall overcome the devastating effects of the virus.

To donate go to the DUT website (www.dut.ac.za), click on DUT Solidarity Fund and follow the prompts.

The virus has forced us to reassess our priorities. Our health and those of our loved ones are of paramount importance. So I would encourage you to continue practicing social distancing, washing your hands thoroughly for at least 20 seconds and always put on a mask when you step out.

Current challenges should not destroy vision, instead they must empower, drive each one to be creative and encouraged to find solutions.

Stay safe. Stay blessed.



UMYALEZO OVELA KUMENGAMELI WE-CONVOCATION

uMnumzane Siyabonga Vezi

Halala ngomvuzo wokuzikhandla kwenu!

Ukwethweswa komuntu iziqu kusuke kuyisikhathi sokubungaza. Kuyimpumelelo okumele umuntu ayijabulele nomndeni kanye nabangani. Okubuhlungu yikho-ke ukuthi igciwane elaziwa nge-Covid-19 seliphazamise zonke izinhlelo zethu kanye nokusebenza, okubandakanya nemicimbi ebalulekile yokwethwesa abafundi iziqu evamise ukuba seNtwasahlobo. Okubuhlungu yikho-ke ukuthi igciwane elaziwa nge-Covid-19 seliphazamise zonke izinhlelo zethu kanye nokusebenza, okubandakanya nemicimbi ebalulekile yokwethwesa abafundi iziqu evamise ukuba seNkwindla. Lesi yisimo okungekho noyedwa obengakwazi ukusiqagula singakenzeki. Umhlaba wonke ungaphansi kwezinguquko ezithile. Yize kunjalo, leli gciwane i-Covid-19 ngeke silivumele ukuba linephuce umuzwa onzulu wokufinyelela nokufezekisa amaphupho enu kwabanye benu ngaphansi kwezimo ezinzima. Sikushayela ihlombe futhi siyakuncoma ukusebenza ngokuzikhandla nokuzinikela kwenu osekunibeke endaweni yokuthi nibe amalungu omphakathi akwazi ukwenza umsebenzi omningi, nonamagalelo amahle.

Hlalani ethembeni. Nigxile emaphupheni enu. Ngineqholo futhi anginanazi ukusho ukuthi imfundo kanye nempilo khono eniyifunde e-DUT kuzoba usizo njengoba nisaqhuba uhambo oluyaphambili nendlela enizoyithatha yokuqhubekela phambili emikhakheni yenu yemisebenzi. Ninawo amandla okuphumelela ezingqinambeni eningahlangabezana nazo, nesingabala kuzo leli gciwane i-Covid-19. Qhubekelani phambili ninqobe ngokuba inhlansi yethemba noshintsho olwakhayo emiphikathini eniphila kuyo. INingizimu Afrikha idinga abantu abanjengani ekunikezeleni izixazululo ezingqinambeni ezikhungethe imiphakathi yethu.

Inyuvesi ebenifunda kuyo, i-DUT isiphendulile ekhweleni lokunikezela ngosizo kulabo ababuthaka nabangavikelekile emphakathini wesikhungo i-DUT ngokuthi isungule iskhwama sesibonelelo esibizwa nge-DUT Solidarity Fund: Sizinikele, Sikhombisa uzwelo nokunakekela. Le mali

izosetshenziselwa ukunakekela iphinde ixhase labo abathe impilo zabo zaphazamiseka ngenxa ye-Covid-19 emphakathini wesikhungo i-DUT. Ngiyanigqugquzela ke ukuba nixhase lesi sikhwama ngokuphosa esivivaneni esiyi DUT Covid-19 Solidarity Fund. Masenze konke okusemandleni ethu, ngisho ngabe kuncane kangakanani. Ngokubambisana sisonke singawenza umehluko. Sisonke sizoyinqoba imiphumela enomonakalo omkhulu edalwe yileli gciwane.

Ukunikela ngofisa ukukufaka ungaya kwiwebhusayithi yase-DUT (www.dut.ac.za), ungene kwi-DUT Solidarity Fund ulandele imiyalelo.

Leli gciwane lisiphoqe ukuba sihlole kabusha izinto ezimqoka. Impilo yethu kanye neyalabo abathandiweyo bethu yikhona okusemqoka kakhulu. Ngakho-ke, ngithanda ukugqugquzela ukuthi niqhubeke nokuqhelelana emphakathini, nigezisise izandla zenu okungenani imizuzwana engu-20 bese nihlezi nifake izamfonya uma niphumela ngaphandle.

Izingqinamba esibhekene nazo kulesi sikhathi mazingashabalalisi amaphupho enu, kunalokho mazinihlomise, nenze omunye ngamunye ukuba aqhamuke nomqondo ongajwayelekile futhi nikhuthazeke ekutholeni izixazululo.

Zigcineni niphephile. Nihlale nibusisekile.

DUT COUNCIL

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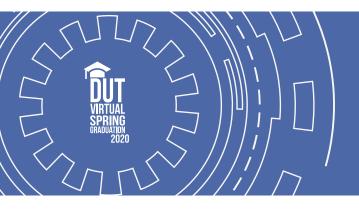
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Management Accounting Dr OM Olarewaju PhD (UKZN)



Faculty of **Accounting and Informatics**

Degree of Doctor of Philosophy in INFORMATION TECHNOLOGY

MUKAMI Victoria

Title of Thesis

A framework to lower maternal mortality and morbidity rates in Kenya using mobile technology

Summary

Maternal Health is an area that affects each one of us, through a sister, a wife, a mother or any other female relative or friend. The study titled "A framework to lower maternal mortality and morbidity rates in Kenya using mobile technology" was conceived to help pregnant women receive the care they need before, during and after birth. A randomized multisite clinical trial was conducted in Kajiado County, Kenya. The SMS intervention was designed using a design science research methodology. Pregnant women were either in the intervention or control group at both sites. The pregnant women within the intervention groups were educated on matters maternal health. Pregnant women received bi-weekly SMS customized messages based on their gestation period. At the end of the clinical trial, all pregnant women completed a survey that was aimed at checking the effectiveness of the SMS. Analysis of the data revealed that the effectiveness of the intervention was average. There were several lengthy health workers strikes during the entire study which impacted the study. Negligence by the health workers and the lengthy strikes led to one neonatal death (death of a baby before birth).

Supervisor Prof RC Millham Co-Supervisor Prof T Puckree

MUTUA Abraham Matheka

Title of Thesis

Using ICT for Diarrhoea intervention in resource constrained environments: A case study of Narok County in Kenya

Summary

Communities living in rural areas of developing countries are faced with the challenge of poor healthcare. Over the last decade, mobile phones penetration has greatly increased which provides the opportunity to leverage these devices for use in increased disease awareness in rural areas.

The study was quantitative involving a chart review of diarrhoea records of children below the age of five years, a pre-test post-test quasi-experimental study and a cross sectional survey on community health volunteers. The quasi-experimental part of the study focused on two similar groups in rural areas of Kenya which had similar levels of diarrhoea awareness and prevention practices. In this area, feature phones were common and the people were nomadic pastoralists with many largely illiterate. Consequently, this part of the study had to accommodate the work schedules of the participants, which allowed only a few hours of free time per day, as well as their illiteracy, which was limited the study's intervention to pre-recorded voice casts and, if warranted, a discussion with a trained nurse.

Despite these constraints, this study demonstrated that even such a low-tech approach was able to significantly improve diarrhoea awareness and prevention practices among the experimental group.

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Title of Thesis

Developing an expanded technological acceptance model for evaluating e-learning in the Sub-Saharan African environment

Summary

Using the existing Technological Acceptance Model (TAM), which originated from the United States of America, to evaluate technological applications

intended for the Sub-Saharan African environment, is likely to give inaccurate results, due to cultural differences from Sub-Saharan Africa and its diverse socio-cultural compositions. To incorporate the Sub-Saharan African environmental and it's cultural context into the existing TAM model, existing variations of TAM models as well as other theories and frameworks were identified, analysed and an extended TAM Model to evaluate quality, user satisfaction, and acceptance of e-learning in the Sub-Saharan African environment, was developed, and its accuracy in explaining Technological Acceptance in the Sub-Saharan Africa context was compared to the accuracy of the existing TAM model. The developed extended TAM model did not only add two new constructs (Perceived Performance and Perceived Benefit) to the existing TAM model, but also improved the accuracy of predicting technology acceptance in the Sub-Saharan African environment. The extended TAM model thus recognized the significant role that culture plays in technology acceptance and hence provides the basis for developing the expanded TAM model for environments with significant cultural differences from technologically highly developed countries. Third world environments may benefit the most from the developed model.

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The role of management accounting practices in the success of small and medium-sized enterprises in Durban

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Effects of inflation accounting on the financial performance of retail stores in Kwa-Zulu Natal, South Africa

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Factors influencing the adoption of Management Accounting Practices (MAPs) by Small and Medium Enterprises (SMEs) in the manufacturing sector in Durban

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The impact of manufacturing incentives in the clothing and textile industry in Kwazulu-Natal: A case study of Durban

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Title of Dissertation

An examination of the factors affecting the performance of Management Accounting students at the Durban University of Technology

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Agile User Experience: Integrating good user experience development practices into agile within the South African context

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