

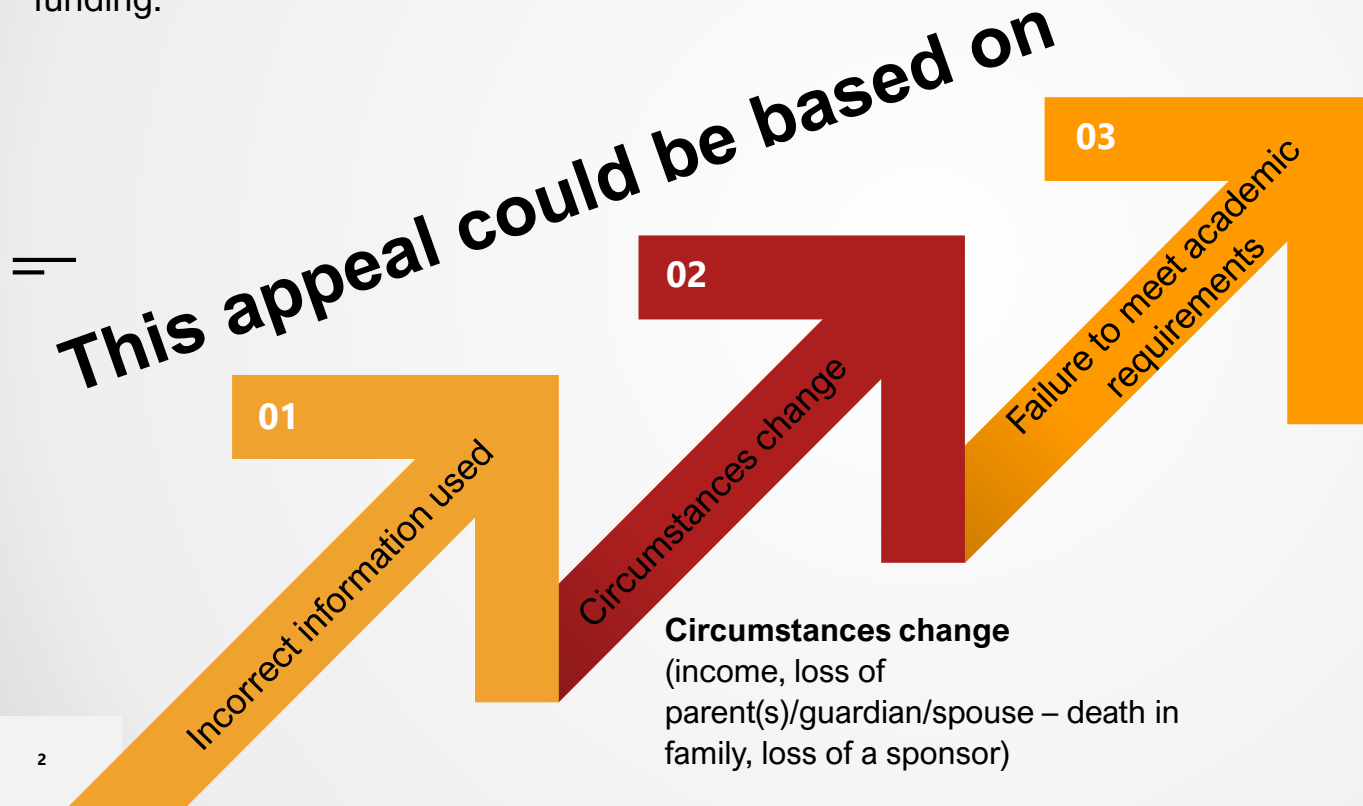
# APPEALS PROCESS 2023

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# What is an appeal?

An **appeal** is a request to review a decision not to fund a student who applied for NSFAS funding.



Gap year students – must re-apply for NSFAS Funding

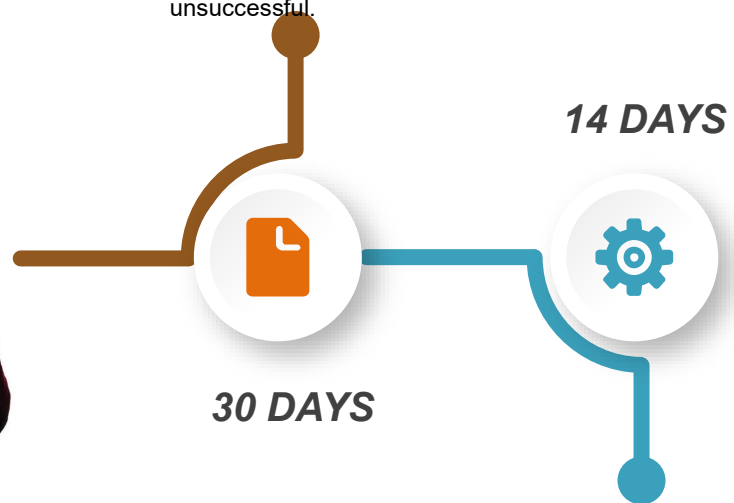
# FTEN Student/Applicant

## How to submit an appeal



### LODGE APPEAL

A student must **lodge an appeal** within **30 days** of having been assessed as unsuccessful.



### SUBMIT OUTSTANDING DOCUMENTS

Any **outstanding documentation** related to the appeal must be submitted by the student/applicant within **14 days**

# Steps

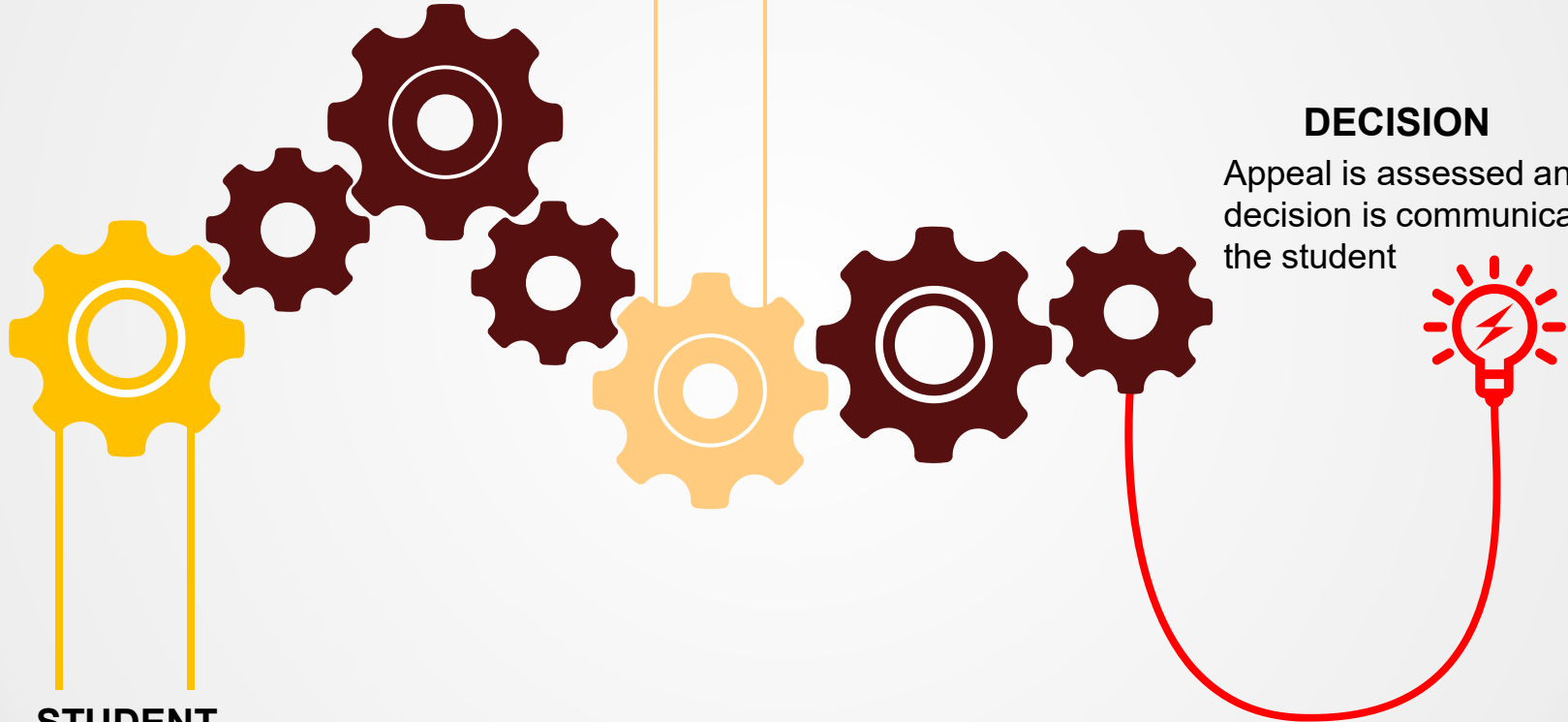
## CASE WORKER

Reviews the appeal against the rejected application

## DECISION

Appeal is assessed and a decision is communicated to the student

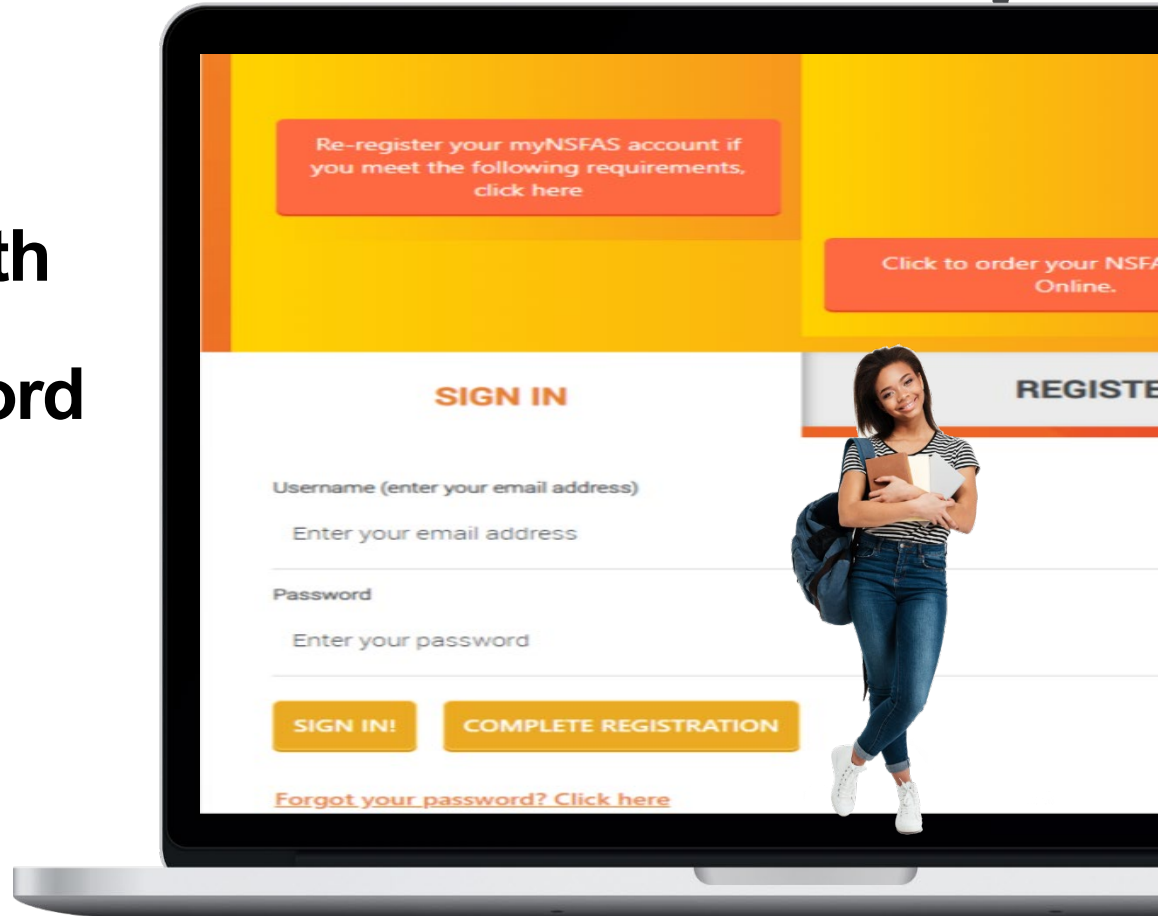
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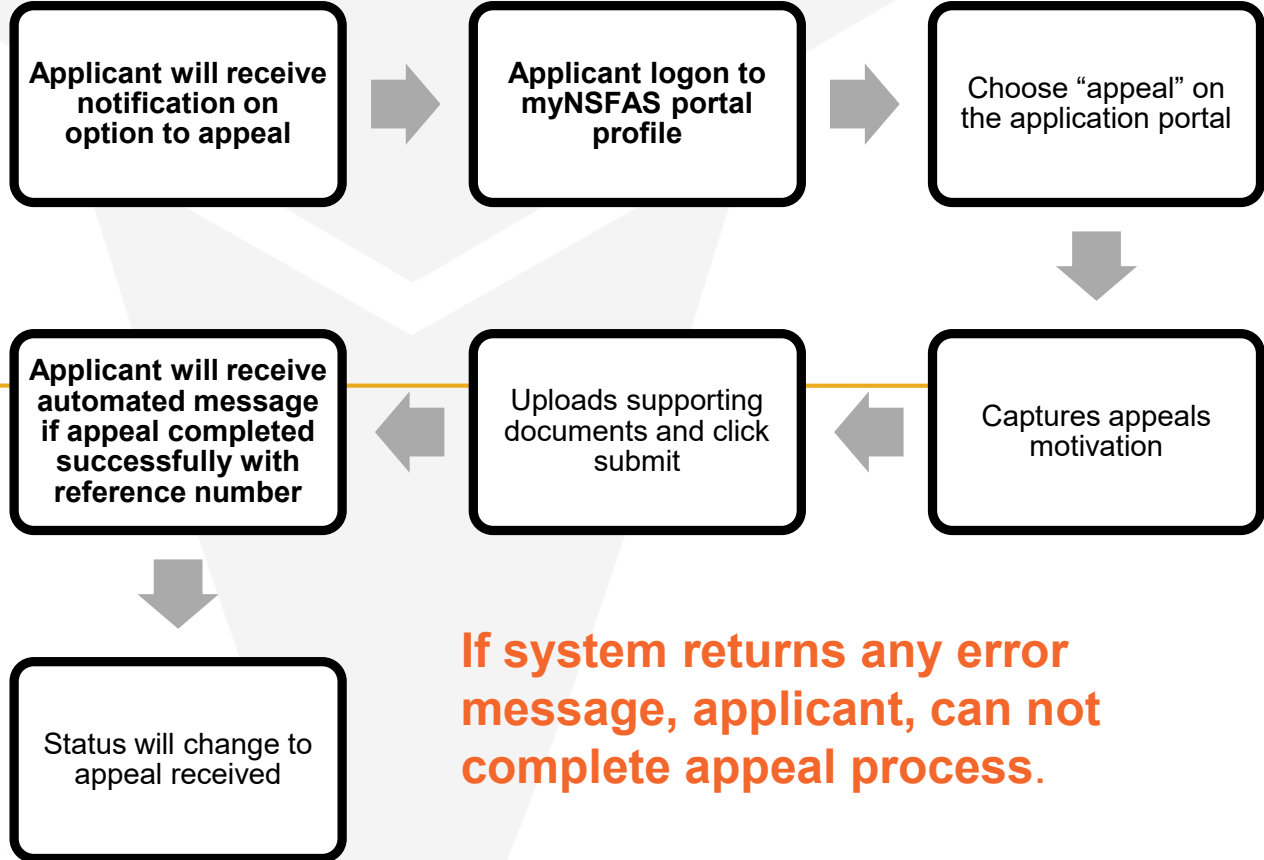
**STUDENT**



# Student **sign in** to myNSFAS portal with his/her username and Password

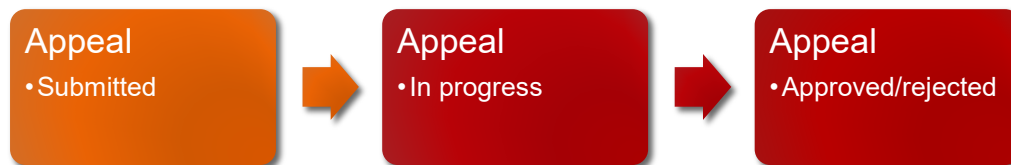


# Appeal acceptance process



**If system returns any error message, applicant, can not complete appeal process.**

# Appeals Status'



## Status' explained

Appeal submitted	Appeal in progress	Appeal Approved/Rejected	Appeal Pending Outstanding Documents	Appeal Withdrawn
The appeal has been submitted and awaiting assessment.	The appeal is being assessed	The appeal is assessed, and a decision communicated to the applicant	The applicant has been requested to submit additional documentation	The Applicant no longer wants to dispute the funding decision and has withdrawn the appeal