



DIPLOMA IN TOURISM



FACULTY OF
MANAGEMENT
SCIENCES

DEPARTMENT OF
HOSPITALITY
& TOURISM

01 JAN - 31 DEC 2024

Diploma in Tourism

NQF Level 6

SAQA ID: 111447

**Qualification Code: DITRSI (DBN)
DTRSMI (PMB)**

**Location: Ritson Campus – Block D (Durban)
Riverside Campus (Pietermaritzburg)**

Description of the Programme

Diploma in Tourism is intending to provide entry-level vocational preparation and applied specialization in the tourism field. Graduates would be competent in using a variety of technical management and practical skills in the daily operations of a tourism establishment. The programme offers a balance of theoretical and practical knowledge and skills, and the inclusion of a work-based learning component ensures that qualifying learners are better prepared to enter the world of work. The programme outcome is to ensure that learners meet the needs of both the domestic and international tourism industry.

Personal Qualities Required

If you feel you are able to contribute to the development of a reputable tourism industry, then tourism needs you. In meeting the challenges required for success; leadership, organisational skills, written and oral communication and active listening skills are essential. Honesty, ambition and a work ethic will bolster your progress. Career development will test your initiative, patience and enthusiasm. Ample rewards await the entrepreneur who is passionately enthusiastic about the cultural and environmental heritage of South Africa and able to communicate that passion to paying clients.

Duration of the Programme

This is a three-year full-time, contact-learning programme.

Substantial time is spent in the industry. The remaining period is spent on full-time classes and fieldwork.

Career Opportunities

Travel Retailer, Tour Operator, Tour Guide, Tourism Promoter, Tourism Educator, Research and Enterprise. Diplomates have a proven record of accomplishment of employment in South Africa, neighbouring African countries and overseas.

Explanation of Points Scale

SENIOR CERTIFICATE (SC)		
SYMBOL	HIGHER GRADE	STANDARD GRADE
A	8	6
B	7	5
C	6	4
D	5	3
E	4	2
F	3	1

NATIONAL SENIOR CERTIFICATE		
%	NSC LEVEL	POINTS
90-100	7	8
80-89%	7	7
70-79%	6	6
60-69%	5	5
50-59%	4	4
40-49%	3	3
30-39%	2	2

MINIMUM ADMISSION REQUIREMENTS

GENERAL ADMISSION REQUIREMENTS

A person will only be considered for registration for an instructional programme approved by the Institution's Senate if the person complies with:

- The minimum admission requirements stated in DUT general handbook (refer to DUT website for general handbook).
- Institutional faculty, departmental and/or instructional programme specific rules; and

MINIMUM ADMISSION REQUIREMENTS IN TERMS OF THE HIGHER EDUCATION QUALIFICATIONS SUB-FRAMEWORK (HEQSF)

G7 rule: For Diploma:

"a National Senior Certificate (NSC) as certified by the Council for General and Further Education and Training (Umalusi), with a minimum of achievement rating of 3 for English and a minimum achievement rating of 3 in four recognised NSC 20-credit subjects."

Entry Requirements (Diploma in Tourism)

NATIONAL SENIOR CERTIFICATE (NSC) (01 January 2009)		SENIOR CERTIFICATE (SC) (PRE 2009)			NATIONAL CERTIFICATE (VOCATIONAL)(NCV)	
NSC Diploma Entry. Applicants with 26 or more points will be considered excluding Life Orientation		A Senior Certificate or equivalent qualification Applicants with 23 or more points will be considered			(NCV) (Level 4)	
Compulsory Subjects	NSC Rating Code	Compulsory Subjects	HG	SG	Compulsory Subjects	Mark
English	4	English	E	D	English/Communication	50%
Mathematics OR	2	Mathematics OR	F	E	Mathematics OR	50%
Mathematics Literacy OR	3				Mathematics Literacy OR	50%
Accounting	3	Accounting	F	E	Accounting	60%
In addition: THREE recognized NSC 20 credit subjects as per G7 rule stated above	3					

Additional Entry Requirements

Preference will be given to applicants who have (in addition to the above):-

- Proven experience in the Tourism, Hospitality and Food Industries.
- Successfully completed a subject/qualification for the hospitality or catering industries at a TVET College or other accredited training organization.
- Successfully completed National Qualification units/levels as recorded by qualified assessors of CATHSSETA.
- Successfully completed an appropriate Further Education and Training Certificate at NQF Level 4 or equivalent.

NB: If the number of applications exceeds the number of places available, the department reserves the right to apply a ranking system to select students. Use the NSC rating system below to determine the rating level.

OR

Admission Requirement Based Upon Work Experience, Age and Maturity

For admission to entry-level DIPLOMA and certificate studies:

A person may, subject to such requirements as the Senate may determine, be admitted to the Institution even if such a person is not in a possession of a National Senior Certificate, Senior Certificate or an equivalent certificate, provided that:

- The person shall have reached the age of 23 in the first year of registration and shall have at least:
 - three years' appropriate work experience; and/or
 - capacity for the proposed instructional programme, which shall be assessed at the discretion of the respective Head of Department by a Senate approved admission assessment comprising of a DUT Standardised Assessment Test for Access and Placement (SATAP), Academic Literacies (AI) & English for Academic Purposes (EAP) and/or an appropriate subject or programme specific written assessment designed and marked by the relevant Department; and
- The relevant Faculty Board shall be satisfied that the person is standard of communication skills, ability to study successfully and/or work experience is such that the person, in the opinion of the relevant Faculty Board, should be able to complete the proposed instructional programme successfully. If required, the communication skills and study skills should be tested; and

(c) the person's application for admission in terms of work experience, age and maturity is approved prior to registration.

Applicants intending to gain admission through work experience, age and maturity must submit their applications at least four months before the commencement of the academic year inclusive of the date of scheduling writing a requisite eligibility assessment.

Tuition Fees

To assist you with your planning, the 2023 fees have been indicated.

Please Note:

DUT cannot be held liable for the fees in this brochure, as the 2024 fees are not yet final

First-Year Curriculum				
Name of Module	Module Code	HEQSF Level	SAQA Credits	2023 Fees
Semester One				
Cornerstone 101	CSTN101	5	12	R3 580.00
Business Communication and Information Systems	BCIF101	5	16	R5 260.00
Service Excellence for Tourism & Hospitality	SECT101	5	8	R4 130.00
Fundamentals of Tourism Management	FOMT101	5	16	R3 930.00
Tourism Marketing	TRSM101	5	16	R4 130.00
Total				R21 030.00
Semester Two				
Travel and Transport Operations	TRTO101	5	16	R4 130.00
Technological Applications in Tourism	TEPT101	5	12	R4 130.00
Sustainable Tourism Planning and Development	STPD101	5	16	R4 130.00
Customer Relations Management	CURM101	5	12	R4 130.00
Total				R16 520.00
Total Credits for Semester 1 & 2			124	
Second Year Curriculum				
Semester Three				
Travel and Transport Operations	TRTO201	6	16	R4 130.00
Tourism Geography & Destination Management	TGDM101	6	16	R4 130.00
Sustainable Tourism Planning & Development II	STPD201	6	16	R4 130.00
Specialisation				
Tour Guiding OR	TOGU101	6	12	R 360.00
Technological Applications for Travel & Tourism OR	TATT101	6	12	R4 130.00
Front Office Operations	FOFP101	6	12	R3 950.00
Semester Four				
Event Management	EVMN101	6	16	R4 240.00
Introduction to Mandarin	MDRN101	6	16	R3 150.00
Tourism Financial Management	TFMG101	6	16	R4 130.00
Tourism Marketing II	TRSM201	6	16	R4 130.00
Total				R15 650.00
Total Credits for Semester 3 & 4			124	
Third Year Curriculum				
Semester Five				
Sustainable Tourism Planning & Development III	STPD301	6	16	R4 130.00
Travel & Transport Operations III	TRTO301	6	16	R4 130.00
Workplace Preparedness	WKPR101	6	8	R2 230.00
Total				R10 490.00
Semester Six				
Tourism Work based learning II	TWBL201	6	24	R2 870.00
Tourism Marketing III	TRSM301	6	16	R4 130.00
Tourism Entrepreneurship	TOEN101	6	16	R4 130.00
Total				R11 130.00
Total Credits for Semester 5 & 6			96	

Application

Applicants who wish to enrol for the programme/s must apply through the CAO system by no later than 30 September of the previous year.

Application Forms

Contact the Central Applications Office (C.A.O.)

Address letters to:

Central Applications Office
 Private Bag X06
 Dalbridge
 4014
 Tel: (031) 268 4444
 Fax: (031) 268 4422
OR

Apply online: <http://www.cao.ac.za>

CAO Codes for Diploma:

DU-D-DTM (DBN)

DU-P-DTM (PMB)

Closing Date for Applications: 30 September 2023

For Further Information

Contact the Department of Hospitality and Tourism Ritson Road

P O Box 1334

Durban 4000

Tel: (031) 373 5508

OR

Contact the Department of Ecotourism (Midlands)

Durban University of Technology

P O Box 101112

SCOTTSVILLE

3209

Tel: (033) 845 8844

Financial Aid

For Financial Aid application for a DUT programme please apply online at www.nsfas.org.za or call the NSFAS call centre on 0860 067 327.

Please note that completing a form does not guarantee Financial Aid. For further assistance, please consult the Department of Financial Aid and Scholarships on (031)373.2931/2557/2054.

This leaflet is for information purposes only and is not binding on the Durban University of Technology.