

Career Information

National Diploma: Hospitality Management

This programme may be replaced in 2018 by the Diploma in Hospitality subject to the approval being granted by the Council for Higher Education.

Location

Ritson Campus (Block D)

Description of the Programme

Good hospitality management is about ensuring high standards in businesses, which provide hospitality as their core product, mainly in respect of accommodation, food and beverage and events management. Banqueting/Conference and leisure activities are associated with the programme.

Although establishments vary with regard to business emphasis and target markets, a common commitment to service excellence is essential. It is only the degree of luxury that changes. As a career which depends upon service as its cornerstone it is the challenge of every general manager and his/her team to ensure that each guest leaves the hotel as a satisfied and well-disposed customer.

The National Diploma: Hospitality Management is designed to develop or, as is the case in certain areas, only to introduce students to the knowledge and skills required to become a successful hospitality manager.

Personal Qualities Required

Personal attributes associated with successful Hospitality Management are essential and the following characteristics are an important part of the curriculum.

- Communication ability (verbal and written)
- Self-confidence and maturity
- Good grooming and personal presentation
- Leadership ability
- Self-control and a strong sense of responsibility

Duration

Three years full-time (two years at Hotel School and one in a reputable hospitality organisation). (Work Integrated Learning).

Career opportunities

The National Diploma: Hospitality Management will provide you with the foundation to become a departmental manager in a hotel or other food and beverage outlet, and eventually a general manager, should this be in keeping with your ambition and potential. Over and above Work Integrated Learning students have the opportunity of applying for internships (one year) in reputable hospitality organisations nationally as well as internationally. Disney World and South African Youth Exchange (SAYX) are regular partners.

Explanation of Points scale:

symbol	Senior Certificate	
	Higher Grade	Standard Grade
A	8	6
B	7	5
C	6	4
D	5	3
E	4	2
F	3	1

%	NSC Level	Points
90-100	7	8
80-89%	7	7
70-79%	6	6
60-69%	5	5
50-59%	4	4
40-49%	3	3
30-39%	2	2
20-29%	1	1

Entry Requirements

DEPARTMENTAL NSC REQUIREMENTS		DEPARTMENTAL SENIOR CERTIFICATE REQUIREMENTS		
NSC Diploma Entry Applicants with 22 or more points will be considered		A Senior Certificate or equivalent qualification.		
Compulsory Subjects	NSC Rating Code	Compulsory Subjects	HG	SG
English (home) OR English (1st additional)	3 4	English	D	C
Preference will be given to students with at least one of the following Subjects:		Preference will be given to students with at least one of the following Subjects:		
Accounting OR Business Studies OR Consumer Studies OR Economics OR Hospitality Studies	4 4 4 4	Economics OR Business Economics OR Hotel Keeping & Catering OR Home Economics	D D D D	C C C C

These are minimum requirements and do not guarantee entry. The Department reserves the right to accept students with the highest points/codes/symbols.

OR

Admission Requirement based upon Work Experience, Age and Maturity

For admission to entry level diploma and certificate studies: A person may, subject to such requirements as the Senate may determine, be admitted to the Institution even if such a person is not in a possession of a National Senior Certificate, Senior Certificate or an equivalent certificate, provided that:

- The person shall have reached the age of 23 in the first year of registration and shall have at least:
 - Three years' appropriate work experience; and/or
 - Capacity for the proposed instructional programme, which shall be tested at the discretion of the respective Head of Department; and
- The relevant Faculty Board shall be satisfied that the person's standard of communication skills, ability to study successfully and/or work experience are such that the person, in the opinion of the relevant Faculty Board, should be able to complete the proposed instructional programme successfully. If required, the communication skills and study skills should be tested; and
- The person's application for admission in terms of work experience, age and maturity is approved prior to registration.

Applicants intending to gain admission through work experience, age and maturity must submit their applications at least four months before commencement of the academic year.

Additional Entry Requirements:

All persons will be required to present themselves for the Department's suitability test and successful candidates may be short-listed for an interview.

Every learner will be required to have a Hepatitis A vaccination, which must comprise a primary and a booster dose.

Full uniform and toolkit is required which is for the learner's account.

Preference will be given to applicants who have passed the under-mentioned listed subjects for each of the following qualifications:

- ND: Hospitality Management/ND: Catering Management, Business related subjects and Hotel Keeping & Catering recommended. Preference will be given to applicants who have:
- Proven experience in the Tourism, Hospitality and Food Industries.
- Successfully completed a subject/qualification for the hospitality industry at a Technical College or other accredited training organisation.
- Successfully completed National Qualification units/levels as recorded by qualified assessor/s of CATHSSETA.
- Successfully completed Further Education and Training Certificate at NQF Level 4 or equivalent.

Tuition Fees

To assist you with your planning, the 2018 fees have been indicated **PLEASE NOTE:** DUT cannot be held liable for the fees in this brochure as the 2019 fees are not yet final.

First Year Curriculum

Culinary Studies and Nutrition I
Food and Beverage Service I
Hospitality Communication I
Hospitality Financial Management I
Hospitality Health and Safety I
Hospitality Information Systems I
Hospitality Management I
Accommodation Management I
Service Excellence I

Total

Second Year Curriculum

Culinary Studies and Nutrition II
Food and Beverage Studies II
Hospitality Communication II
Hospitality Financial Management II
Hospitality Information Systems II
Hospitality Management II
Hospitality Industry Law I
Choose ONE of the following electives:
Accommodation Management II
Food and Beverage Operations II

Third Year Curriculum

Hospitality Financial Management III
Hospitality Mgt Information Systems I
Hospitality Management III
Hospitality Industry Law II
Hospitality Events Management I
Choose ONE of the following electives:
Accommodation Management III
Food and Beverage Operations III

2018 Fees

R7 000.00
R5 700.00
R4 680.00
R3 210.00
R4 680.00
R5 090.00
R4 680.00
R6 760.00
R4 680.00
R46 480.00

R7 010.00
R5 840.00
R3 520.00
R4 800.00
R4 090.00
R4 820.00
R4 680.00
R5 840.00
R5 840.00

R3 540.00
R2 940.00
R3 590.00
R2 740.00
R2 940.00
R2 940.00
R2 940.00

FOR FURTHER INFORMATION

Department of Hospitality and Tourism
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Durban
4000
Tel: (031) 373 5508
Fax: (031) 373 5502

APPLICATION FORMS

Contact the Central Applications Office (C.A.O.)
C.A.O. Code: N.Dip.-DU-D-HP3
Address letters to:
Central Applications Office
Private Bag X06
Dalbridge
4014
Tel: (031) 2684444
Fax: (031) 2684422
Apply online: <http://www.cao.ac.za>

Closing Date for applications: 30 September 2018

Financial Aid

For Financial Aid application for a DUT programme please apply online at www.nsfas.org.za or call the NSFAS call centre on 0860 067 327.
For an explanation on how to fill out the application form, please go to www.nsfas.org.za or contact the call centre on the number above. Please note that completing a form does not guarantee Financial Aid. For further assistance, please consult the Department of Financial Aid and Scholarships on (031)373 2931/2557/2054.



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DURBAN
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FACULTY OF
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SCIENCES

DEPARTMENT OF
HOSPITALITY
AND TOURISM

CAREER INFORMATION

NATIONAL DIPLOMA

**HOSPITALITY
MANAGEMENT**

1 JANUARY - 31 DECEMBER 2019

2019

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