



CAREER INFORMATION 2021

HIGHER CERTIFICATE IN TOURISM

DIPLOMA IN TOURISM



01 JAN - 31 DEC 2021



Diploma in Tourism
NQF 6
SAQA ID: 111447

Location: Ritson Campus (Durban-Block D) / Riverside Campus (Pietermaritzburg)

Description of the Programme

Diploma in Tourism is intending to provide entry-level vocational preparation and applied specialization in the tourism field. Graduates would be competent in using a variety of technical management and practical skills in the daily operations of a tourism establishment. The programme offers a balance of theoretical and practical knowledge and skills, and the inclusion of a work-based learning component ensures that qualifying learners are better prepared to enter the world of work. The programme outcome is to ensure that learners meet the needs of both the domestic and international tourism industry.

Personal Qualities Required

If you feel you are able to contribute to the development of a reputable tourism industry, then tourism needs you. In meeting the challenges required for success; leadership, organisational skills, written and oral communication and active listening skills are essential. Honesty, ambition and a work ethic will bolster your progress. Career development will test your initiative, patience and enthusiasm. Ample rewards await the entrepreneur who is passionately enthusiastic about the cultural and environmental heritage of South Africa and able to communicate that passion to paying clients.

Duration of the Programme

This is a three-year full-time, contact-learning programme.

Substantial time is spent in the industry. The remaining period is spent on full-time classes and fieldwork.

Career Opportunities

Travel Retailer, Tour Operator, Tour Guide, Tourism Promoter, Tourism Educator, Research and Enterprise. Diplomates have a proven record of accomplishment of employment in South Africa, neighbouring African countries and overseas.

Explanation of Points Scale

SYMBOL	SENIOR CERTIFICATE	
	HIGHER GRADE	STANDARD GRADE
A	8	6
B	7	5
C	6	4
D	5	3
E	4	2
F	3	1
%	NSC LEVEL	POINTS
90-100	7	8
80-89%	7	7
70-79%	6	6
60-69%	5	5
50-59%	4	4
40-49%	3	3
30-39%	2	2
20-29%	1	1

Entry Requirements (Diploma in Tourism)

NATIONAL SENIOR CERTIFICATE (NSC) (01 January 2009)		SENIOR CERTIFICATE (SC) (PRE 2009)			NATIONAL CERTIFICATE (VOCATIONAL) (NCV)	
NSC Diploma Entry Applicants with 26 or more points will be considered excluding Life Orientation		A Senior Certificate or equivalent qualification Applicants with 23 or more points will be considered			National Certificate Vocational (NCV) (Level 4)	
Compulsory Subjects	NSC Rating Code	Compulsory Subjects	HG	SG	Compulsory Subjects	Mark
English (home) OR English (1st additional)	4	English	E	D	English/Communication	50%
Mathematics OR Mathematics Literacy OR	2 3	Mathematics OR	F	E	Maths OR Maths Literacy OR	50%
Accounting	3	Accounting	F	E	Accounting	60%

Additional Entry Requirements

Preference will be given to applicants who have (in addition to the above):-

- Proven experience in the Tourism, Hospitality and Food Industries.
- Successfully completed a subject/qualification for the hospitality or catering industries at a TVET College or other accredited training organization.
- Successfully completed National Qualification units/levels as recorded by qualified assessors of CATHSSETA.
- Successfully completed an appropriate Further Education and Training Certificate at NQF Level 4 or equivalent.

NB: If the number of applications exceeds the number of places available, the department reserves the right to apply a ranking system to select students. Use the NSC rating system below to determine the rating level.

OR

Admission Requirement Based Upon Work Experience, Age and Maturity

For admission to entry-level DIPLOMA and certificate studies:

A person may, subject to such requirements as the Senate may determine, be admitted to the Institution even if such a person is not in a possession of a National Senior Certificate, Senior Certificate or an equivalent certificate, provided that:

- The person shall have reached the age of 23 in the first year of registration and shall have at least:
 - three years' appropriate work experience; and/or
 - capacity for the proposed instructional programme, which shall be assessed at the discretion of the respective Head of Department by a Senate approved admission assessment comprising of a DUT Standardised Assessment Test for Access and Placement (SATAP), Academic Literacies (AL) & English for Academic Purposes (EAP) and/or an appropriate subject or programme specific written assessment designed and marked by the relevant Department; and
- The relevant Faculty Board shall be satisfied that the person is standard of communication skills, ability to study successfully and/or work experience is such that the person, in the opinion of the relevant Faculty Board, should be able to complete the proposed instructional programme successfully. If required, the communication skills and study skills should be tested; and
- The person's application for admission in terms of work experience, age and maturity is approved prior to registration.

Applicants intending to gain admission through work experience, age and maturity must submit their applications at least four months before the commencement of the academic year inclusive of the date of scheduling writing a requisite eligibility assessment.

Please note: Fees are not yet finalised. Please contact the Academic Department.

Please note: There would be a single registration for semester 1 and semester 2 at the beginning of each academic year

First-Year Curriculum

Name of Module	Module Code	HEQSF Level	SAQA Credits
Semester One			
Cornerstone 101	CSTN101	5	12
Business Communication and Information Systems	BCIF101	5	16
Service Excellence for Tourism & Hospitality	SECT101	5	8
Fundamentals of Tourism Management	FNMT101	5	16
Tourism Marketing	TRSM101	5	16
Semester Two			
Travel and Transport Operations	TRTO101	5	16
Technological Applications in Tourism	TEPT101	5	12
Sustainable Tourism Planning and Development	STPD101	5	16
Customer Relations Management	CURM101	5	12
Total Credits for Semester 1 & 2			124

Second Year Curriculum

Semester Three			
Travel and Transport Operations	TRTO201	6	16

Tourism Geography & Destination Management	TGDM101	6	16
Sustainable Tourism Planning & Development II	STPD201	6	16
Specialisation			
Tour Guiding OR	TOGU101	6	12
Technological Applications for Travel & Tourism OR	TATT101	6	12
Front Office Operations	FOFP101	6	12
Semester Four			
Event Management	EVMN101	6	16
Introduction to Mandarin	MDRN101	6	16
Tourism Financial Management	TFMG101	6	16
Tourism Marketing II	TRSM201	6	16
Total Credits for Semester 3 & 4			124

Third Year Curriculum

Semester Five			
Sustainable Tourism Planning & Development III	STPD101	6	16
Travel & Transport Operations III	TRTO301	6	16
Workplace Preparedness	WKPR101	6	8
Semester Six			
Tourism Work based learning II	TWBL201	6	24
Tourism Marketing III	TRSM201	6	16
Tourism Entrepreneurship	TOEN101	6	16
Total Credits for Semester 5 & 6			96

Higher Certificate in Tourism

NQF 5

SAQA ID: 111448

Location: Ritson Campus (Durban-Block D)

Description of the Programme

Higher Certificate in Tourism designed to enhance the employability of students by providing them with the basic knowledge and skills pertaining to tourism, which will enable them to occupy junior/entry-level or support positions in the tourism sector.

Career Opportunities

The programme prepares learners for employment in junior/ entry-level or support positions in the tourism sector.

Entry Requirements (Higher Certificate in Tourism)

NATIONAL SENIOR CERTIFICATE SENIOR CERTIFICATE (SC) (PRE 2009) (NSC) (01 January 2009)					NATIONAL CERTIFICATE VOCATIONAL (NCV)	
NSC Higher Certificate Entry. A minimum of 20 points excluding Life Orientation will be considered.		A Senior Certificate or Equivalent Qualification. A minimum of 20 points will be considered			National Certificate Vocational (NCV) (Level 4)	
Compulsory Subjects	NSC Rating Code	Compulsory Subjects	HG	SG	Compulsory Subjects	Mark
English	3	English	E	D	English/Communication	50%

NB: If the number of applications exceeds the number of places available, the department reserves the right to apply a ranking system to select students.

Tuition Fees

To assist you with your planning, the 2020 fees have been indicated.

Please Note: DUT cannot be held liable for the fees in this brochure, as the 2021 fees are not yet final.

Please Note: There would be a single registration for semester 1 and semester 2 at the beginning of each academic year.

First Year Curriculum

Name of Module	Module Code	HEQSF Level	SAQA Credits	2020 Fees
Semester One				
Cornerstone	CSTN101	5	12	R2 530.00
Business Communication and Information Literacy	BUCI101	5	16	R3 010.00
Numeracy Skills	NUSK101	5	8	R2 650.00
Introduction to Tourism and Hospitality	IHTM101	5	16	R2 200.00

Service Excellent for Tourism	SERX101	5	8	R2 200.00
Total				R12 590.00
Semester Two				
Technology Applications in Tourism	TAIT101	5	12	R2 200.00
Introduction to Regional Tourism Geography	TRTD101	5	12	R2 200.00
Foreign Language for Tourism	MARN101	5	12	R2 750.00
Introduction to Events	IVMM101	5	12	R2 200.00
Workplace Preparedness	WKPN101	5	12	R1 950.00
Total				R11 300.00
Total Credits for Semester 1 & 2			120	

Application

Applicants who wish to enrol for the programme/s must apply through the CAO system by no later than 30 November of the previous year.

Application Forms

Contact the Central Applications Office (C.A.O.)

Address letters to:

Central Applications Office

Private Bag X06

Dalbridge 4014

Tel: (031) 268 4444

Fax: (031) 268 4422

OR

Apply online: <http://www.cao.ac.za>

CAO Codes

DBN: Diploma: DU-D-DTM

PMB: Diploma: DU-P-DTM

DBN: Higher Cert. DU-D-CTM

Closing Date for Applications: 30 November 2020

For Further Information

Contact the Durban University of Technology

Department of Hospitality and Tourism

Ritson Road

P O Box 1334 Durban 4000

Tel: (031) 373 5508

OR

Contact the Department of Ecotourism (Midlands)

Durban University of Technology

P O Box 101112 SCOTTSVILLE 3209

Tel: (033) 845 8844

Financial Aid

For Financial Aid application for a DUT programme please apply online at www.nsfas.org.za or call the NSFAS call center on 0860 067 327.

Please note that completing a form does not guarantee Financial Aid. For further assistance, please consult the Department of Financial Aid and Scholarships on (031)373.2931/2557/2054.

This leaflet is for information purposes only and is not binding on the Durban University of Technology.